

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/673,103)	Confirmation No.:	2319
)		
Applicant:	Flockhart et al.)	TC/A.U.	2614
)		
Filed:	09/26/2003)	Examiner:	DEANE JR.
)		
Docket No.:	4366-109)		
)		
For:	METHODOLOGIES FOR)		
	ACCESSING THE STATUS OF)		
	WORK WAITING FOR SERVICE)		

Mail Stop Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Sir:

Applicants submit this Amendment and Response to address the Office Action having a mailing date of July 22, 2010. Although Applicants believe that no fees are due in connection with filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are shown in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.